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SECTION TITLE:	Policy	Approved By	<b>Keith Moulds</b>
DOCUMENT TITLE:	FOOD SAFETY AND QUALITY POLICY		

Bestlan Group of Companies manufacture, develop and trade value added fruit and vegetable products to meet the requirements and specifications of our customers in harmony with our company's policy.

### Company Processes

- *Frutbite* are functional food pieces which can be fruit, vegetable or confectionary based, which have been dried
- *Frute* are extruded pieces which can contain dried fruit or vegetable pieces.
- *Frutpic* are manufacturing of purees (smooth and chunky), pastes, preparations, sauces, ripples, jelly fillings and RTD juices and/or vegetables, sweet and savoury preparations, and suspended preparations, juice, juice concentrates; blending of juices or juice concentrates; trading of IQF fruit, IQF vegetables, purees, organic purees, pastes.
- *Frutmax* are a high quality fruit piece with high fibre from the fruit and a low water activity.

### Food Safety

It is our obligation to ensure that the products we manufacture or supply are always safe to eat.

Our food products is prepared to the highest standards using quality products and ingredients and as the very minimum we will comply with all relevant legislation and approved codes of practice, as well as best practises and common minimum operating standards.

We will regularly measure compliance against these standards and implement objectives to assure our customers that we are providing food which is safe to eat while meeting their quality expectations.

Specifically, we will require that:

- Food is always manufactured under sanitary conditions that do not expose it to the risk of contamination
- All employees are provided with the information, training and tools necessary to do their job in a hygienic and compliant manner.
- Employees comply with all company food safety policies and procedures
- Management assume the role of supervision of our employees for compliance and conformance with these standards

We will also expect similarly high standards from our suppliers and contractors.

Our food safety performance will be considered at every management meeting and this policy will be reviewed annually to ensure that it continues to reflect the aims of the company and keeps up to date with legislative requirements.

## Quality

Our commitment is to provide in our products:

- High Quality
- Affordable and represent value
- Often unique, with in the scope of food value adding processes

Our objectives are measured by:

- Internal Quality Performance issues shall reduce by 10% from last year performance from last management review for the same period.
- Customer Satisfaction : non conformances shall reduce by 10% from last year performance
- Supplier Assessment: non conformances shall reduce by 5% from last year performance

We also strive to understand and meet evolving customer expectations and food safety requirements as well as statutory and regulatory requirements through innovation, empowerment and teamwork in order to achieve customer satisfaction.

An important strategy in attaining this is our Quality Management System that complies with ISO 22000:2005 and HACCP. Our quality management system will provide the means to detect system shortfalls and for driving improvements in our processes; and will remain appropriate by regularly reviewing its effectiveness and relevance.

Our quality objectives are to:

- Use the Quality Management System as a tool in achieving performance excellence across our business;
- Ensure continuous improvement.

Bestlan Group of Companies recognises that it is our people who drive the quality system, by providing skills training and quality awareness training to all employees the customer satisfaction will be achieved.

It is my responsibility as Managing Director to ensure that the appropriate resources, including human and financial ones, are committed towards implementing this policy across our operation and communicating our policies and standards to all our employees.

Keith Moulds  
**Managing Director**  
**Bestlan Group of Companies**